



**EX 7.5.4**

January 20, 2023

# Known Issues



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# KNOWN ISSUES

This document describes issues in the Jenzabar EX 7.5.4 release that users may encounter. These issues will be resolved in the patch 7.5.4.1, expected release date January 27, 2023.

If you have an urgent need to apply a fix to an end of year issue immediately, please submit a request using the [Customer Support Portal](#), or call 1-800-OK4HELP to request a file that can be manually applied.

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## JENZABAR EX END OF YEAR ISSUES

Issue #	Module	Summary
RN49168	Accounts Receivable	Users were unable to customize Copy A and B of 1098-T form and received an error message.

**Jenzabar Recommendation:**

*If you need this fix immediately for Form 1098-T, please contact Support for a patch file that can be applied manually.*

Issue #	Module	Summary
RN49461	Human Resources	When generating W-2 PDFs, Copy A is generated instead of Copy C.

**Jenzabar Recommendation:**

*If you need this fix immediately for generating W-2 pdf files, please contact Support for a patch file that can be applied manually. If you are using one-wide format for W-2s, you will need to generate the W-2s again in this format to the Copy C version.*

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## JENZABAR EX OTHER ISSUES

Issue #	Module	Summary
RN48921	Common	The Add, Copy, and Delete Row buttons are missing on the Biograph tab, Ethnicity/Race subtab.